



# CLEANING GUIDELINES FOR ACORN PRODUCTS

**Acorn products should be kept clean at all times.**

**If maintained, surfaces will retain their original clean appearance indefinitely.**

## STAINLESS STEEL

**Clean weekly or more often, as needed  
(especially high-polish surfaces)**

### RECOMMENDED CLEANING MATERIALS

- Sponge - natural or artificial
- Nylon or other soft-bristle material brush
- **SOFT** cloth (as used on automobile finishes)

### RECOMMENDED CLEANING SOLUTIONS

- Hand dishwashing liquid/soft water solution
- Mild soap/soft water solution
- 3M Stainless Steel Cleaner/Polish
- White vinegar/soft water solution (for brightening, removing oil deposit and hard water deposits)
- CLR Brand Cleaner or baking soda /soft water solution (for brightening, removing hard water deposits)
- Club soda and sponge

*Note: High polish stainless steel surfaces should never come into contact with any abrasive cleaning brush, cloth or cleaning agent.*

Wipe surfaces with a quality Stainless Steel Cleaner / Polish. Apply using a soft non-abrasive cloth. Always follow cleaner/polish product directions provided.

Wash surfaces with a mild liquid soap. Apply using a soft, non-abrasive cloth. Rinse surfaces thoroughly with clean water. Afterwards, using a soft non-abrasive cloth, wipe surfaces with stainless steel cleaner/polish.

Wipe surfaces with CRES (available through Acorn) or equivalent cleaner. Use recommended solutions. Apply using a soft non-abrasive sponge. Rinse surfaces thoroughly immediately after application. Always follow cleaner product directions provided. Afterwards, using a soft, non-abrasive cloth, wipe surfaces with stainless steel cleaner/polish.

- CRES Cleaner specifically for rust stains (Available through Acorn)
- Tarn-X for general stains
- # 7 chrome polish
- Silver polish

### To remove stubborn spots or to treat a scratch (Standard Satin Finish Only):

Use of synthetic, abrasive, general-purpose pads such as Scotch Brite® is recommended. Apply the stainless steel cleaner/polish to the synthetic, abrasive pads and CAREFULLY rub out spot with cleaner/polish. *Be sure to rub in the direction of the grain!* Do not allow steel wool to come in contact with stainless steel. Steel particles can embed into the stainless steel surface and create rust!

**Special Note:** After cleaning for serious problems, let dry, and expose to air for at least 24 hours to allow "healing" (restoring of the chromium oxide layer) of the stainless steel surface.

*Protecting the powder coated surface is the major key in keeping an Acorn Enviro-Glazed stainless steel product clean and under warranty.*

- For normal wipe-down cleaning, a mild soap and a sponge or cotton cloth will perform well.
- When cleaning with a bowl cleaner, use only a soft-bristled (synthetic) brush.
- Ordinary mild toilet bowl cleaners for home use will sanitize the fixture. (eg. Soft-Scrub®, Comet Soft Cleanser®, Clorox®, Scrubbing Bubbles® Gel.)
- NEVER use harsh cleansers such as "Kaboom", Lysol® Gel, Lysol Cling® or "The Works" as these contain powerful acidic or alkaline chemicals which may damage the finish or even the metal of the bowl itself. Use of such chemicals will void the warranty.
- NEVER use a metal brush while cleaning. The use of such a tool at any time will scratch the finish and perhaps cause corrosion, voiding the warranty.
- NEVER use a plumber's snake to clear severe clogs. The use of such a tool at any time will damage the finish, scratch the powder coating and cause corrosion, thus voiding the warranty.
- In the case of a severe clog which cannot be cleared by use of a plunger, the fixture must be dismantled from the structure sewer connection (floor or wall) and the snake used from there into the sewer. Any clog in the trap can be accessed from the outlet of the trap after dismantling.
- Harsh polishing cleanser (Comet, Bon Ami, etc.)
- Harsh chemicals (strong acidic or alkaline materials such as hydrochloric acid, sodium hydroxide, etc.)
- Any abrasive substance (dirt/mud, ceramic items, etc.)
- Chlorinated cleansers, sanitizers or bleach of any kind
- Steel wool, steel utensils or any object made of steel or metal, left in contact with stainless surface (hair pins, paper clips, aerosol cans)
- Scotch-Brite® type pads on high-polished surfaces
- Seawater or excessively hard water
- Salt or salty foods allowed to dry on surface
- Leaving scratches in metal surface (soil can collect in these, preventing surface from "healing")
- Leaving hard water sitting (evaporating) for extended periods, allowing mineral deposits to collect.

Corterra Solid Surface  
High Pressure Laminate Surface  
Soap Systems



# ACORN ENGINEERING COMPANY

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## Corterra®

### CORTERRA SOLID SURFACE

*Acorn's densified solid surface material is composed of cast polyester resin, aluminum trihydrate and fillers. It is resistant to stains, impact and burns and complies with ANSI Z124.3. It is attractive, durable and easy to maintain.*

Wash with a non-abrasive all purpose cleaner and water, then rinse. Wipe dry. (Never use cleaners with strong chemicals such as toilet bowl cleaners, rust removers, ceramic cooktop cleaners, paint or varnish removers, drain cleaners, metal cleaners, lacquer thinners or oven cleaners).

Surface damage, such as minor chips, scratches, burn marks and graffiti can be repaired with a fine grit abrasive cleanser, a Scotch-Brite pad or fine grit sandpaper. For more serious physical damage caused by vandals, an Acorn Solid Surface Repair Kit is available. Contact the factory for details.

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### HIGH PRESSURE LAMINATES ON CARE-WARE PRODUCTS

Surfaces of high pressure laminate may be cleaned with a damp cloth and ordinary soap or household ammoniated liquid detergent. Abrasive cleaners should not be used.

### SOAP SYSTEMS

Acorn soap reservoirs and dispensers provide a dependable operation over long term when proper maintenance is preformed and the correct soap is being used. The most common problem with soap systems is that the wrong viscosity (thickness) of soap is being used or high acidic pH levels are in the ingredients. Soap thickness can be best explained as no thicker or thinner than normal household liquid dish soap. The pH level of the soap should be 6.5 to 8.5; more acidic soaps will corrode the metal parts and degrade rubber or plastic components.

Soap reservoirs and dispensers should be maintained periodically to clear residue. This should be done in hot water to clean the internal components. The valve should be pumped multiple times to thoroughly clean and residue inside. The reservoir and tubing should also be flushed and cleaned with hot water. In cases of extreme clogs, the dispenser should be disassembled and the parts thoroughly cleaned.



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